## **Achievements**

The Coasters Association has had many achievements over the years that it is proud of. Its pride is rooted in its belief that these achievements have contributed to the development and vitality of the region's communities. What follows is a selection of the organization's major initiatives.

In terms of organizational development and networking, Coasters has:

## <u>Organizational Development</u>

- ♦ Twenty-five (25) years in operation.
- ♦ Designed and successfully delivered two hundred and ten (210) projects funded by various federal, provincial and municipal government departments.
- ◆ Employed approximately two hundred and eighty-seven (287) employees (full time and / or part-time), and provided the necessary training that enabled them to seek employment elsewhere or return to complete their education.
- ♦ 5 year Strategic Plan developed for the Coasters Association Inc. for 2012-2018.
- Developed a Face book page to publicize and share interns experience with the YEIP in 2010.
- ♦ Established online human resource management system, "Success Factors", in 2010.
- ♦ Produced human resource management policies and procedures (i.e.: Employee Skills Assessment, Employee Performance Evaluation, Employee Agreements, Transition Plan, and Interview Reference Guide, etc...), in 2011.
- ♦ 5 year Strategic Plan developed for the Coasters Association Inc. in 2006-2011
- ◆ Produced a Promotional Folder to promote the Coasters Association and the partnering organizations of the Lower North Shore in 2005.
- ♦ Developed the Coasters Association constitution and policies and officially adopted at the 9<sup>th</sup> AGM in Lourdes de Blanc Sablon in 2002.
- ◆ Created a pamphlet entitled, "Coasters Association United for a Better Future", in the year of 2000.
- Produced a Coastal Directory of businesses and organizations along the LNS in the year of 1997.
- ◆ Designed and distributed a 1995 handbook for members of the Board of Directors of the Coasters Association.

## Networking

- Over the past twenty-five (25) years the Coasters Association has held a total of nineteen (19) Annual General Meetings, and countless number of forums/conferences. These meetings created an opportunity for government partners, the local population and regional organizations to gather and discuss solutions for problems being faced on the Lower North Shore.
- ♦ Held yearly membership campaigns.

- Promoted community capacity building by initiating a number of studies and holding several workshops to respond to the coast's community development needs.
- Established partnership on and off the territory.
- Workshops carried out with staff of the organization and with community organizations on capacity building, leadership, fundraising, etc...
- ♦ Continuing to lobby for better services on the Lower North Shore.
- ♦ The Coasters Association continue and committed to the Engagement with local community groups and assisted with community events (Kids Sports Day, LNS Junior Ranger Meet, PHASE, and Pink T-shirt Day) across the coast.
- ♦ Established partnership with the YMCA in 2009, the YWCA and Free the Children in 2010.
- ♦ Communities achieving responsive services (CARS), training programs implemented on the Lower North Shore (only territory in Quebec to receive training) in 2008.
- ◆ Assisted in implementing Coop de Solidarité d'aide a Domicile de la Basse Côte- Nord in 2008.
- Obtained four sets of video conferencing equipment from CHSSN for communities of Kegaska, Harrington Harbour, St. Augustine and Blanc Sablon in partnership with CSL in 2008.
- ♦ Set-up the Lower North Shore Coalition for Health in 2004, a networking table for the coast.
- ♦ A member of the Regional Advisory Committee on Access of Health and Social Services in the English Language in 2003 to date, and a representative to the Provincial Health and Social Services Committee.
- Elected to the Board of Directors of the Centre de Santé de la Basse Côte-Nord in 2003.
- Established the Community Economic Development & Employability Committee (CEDEC) in 1999 and produced a binder of background information of approximately five hundred pages and a pamphlet.
- ♦ The Coasters Association was presented an award by the National Human Resources Development Committee for its work on behalf of the English Linguistic Minority Communities of Quebec in 1999.
- ◆ Assisted in the establishment of the Quebec Community Group Network (QCGN) and the Human Resource Development-Community Table (HRD-CT) in 1998 to support work on common issues facing the Lower North Shore.
- Assisted with the strategic plan of the Commission Scolaire du Littoral in 1993.

## Volunteerism

- ♦ Established a Community and School Life volunteer Scholarship award since 1991 for Secondary students.
- ♦ Continued to support on-going training of volunteers on the coast in order to create positive leaders in each community, and held a volunteer retreat in St. Paul's River in 2005.
- ♦ Took part in a survey regarding the programs and services offered by Secretariat a l'action communautaire autonome (SACA) in 2004.

- ◆ Participated in the "Art of Volunteer" contest, in cooperation with Réseau de l'action bénévole du Quebec in 2004.
- Carried out an awareness campaign to recruit volunteers in 2004.
- ◆ Completed a research project and developed a plan in 2003 to strengthen the volunteer base in fifteen communities along the Lower North Shore, funded by SACA.
- ♦ Held the first training session for volunteers in Blanc Sablon in 2003.